



NEUROLOGIC ASSOCIATES

SPINE, NERVE & BRAIN CENTER

The trusted authorities for exceptional care

## Terms and Conditions for Credit/Debit Card Payments

### 1. General

SEE IMPORTANT DEFINITIONS IN SECTION 2 BELOW.

- a. These terms and conditions apply to all credit/debit card payments made (whether online, by telephone, or in any other manner) to Neurologic Associates of Waukesha, Ltd. (NAW).
- b. In addition to these terms and conditions, Privacy Policies apply to your use of any NAW website. Current copies of these Privacy Policies may be found at: [www.neurologicltd.com](http://www.neurologicltd.com)
- d. By making a credit/debit card payment to NAW using Electronic Communications, you accept these terms and conditions.
- e. NAW may amend these terms and conditions at any time by posting the amendment on its website at least 30 days prior to the effective date of change.

### 2. Definitions

As used in these terms and conditions:

- a. "Card Payment" includes both credit cards and debit cards.
- b. "We," "NAW" "Neurologic Associates of Waukesha" or "us" refers collectively to Neurologic Associates of Waukesha, Ltd.
- c. "You" means you, the customer.
- d. "Service" means any service provided by NAW, such as patient care, office visit, diagnostic testing, surgery, or consultation.
- e. "Electronic Communications" means any electronic billing and payment communications sent by NAW to you or by you to NAW, such as online access to statements and emails relating to billing or payment, disclosures, notices and other communications regarding your Service (including, without limitation, your billing statements notice of the posting of your electronic billing statements, annual privacy notices and change-in terms notifications).

### 3. Authorization

By entering your credit/debit card information:

- a. You are stating that you are an authorized user of the credit/debit card and that the associated information entered (account holder name, account number, billing address, etc.) is accurate.
- b. You authorize NAW to charge the amount you have requested to your credit/debit card.
- c. If you set up automatic payments, you authorize NAW to charge the amount due for the invoice being paid to the credit/debit card.
- d. You also authorize NAW to return to your credit/debit card any funds due to you by NAW resulting from use of this Service.

### 4. Charges

- a. For each transaction, in addition to the charge you have authorized, your credit/debit card issuer and network may assess their customary transaction or handling charge, if any.
- b. If a charge is declined or reversed by the credit/debit card issuer or network, you agree to pay NAW a service charge and to reimburse NAW for all reasonable costs of collection. Your credit card issuer may also assess its customary charge for such transactions.

### 5. Dishonored Requests for Payments

- a. If your credit/debit card issuer or network does not honor an online payment transaction, then we have the right to charge the amount of any such transaction to your account or to collect the amount from you.
- b. If your credit/debit card issuer or network does not honor an online payment transaction, you will be required to pay your outstanding bill with NAW by an alternative method such as, money order, or cash in-person.

### 6. Confirmation of Payment

- a. By clicking "Submit," you are consenting to receive a one-time confirmation of this payment electronically to the email address you have provided to us.
- b. If you set up automatic payments, then you are consenting to receive a one-time confirmation of each payment electronically to the email address you have provided to us.

### 7. Technical Requirements for Electronic Communications

- a. In order to make credit card payments online or receive Electronic Communications, you must have access to a personal computer for Electronic Communications. In order to store Electronic Communications on paper, you will need a printer connected to your computer. You also may store them in your offline files or in an electronic storage device. NAW is not required to provide paper copies of any Electronic Communication you have previously authorized.
- b. You agree to provide us, and keep current, a valid email address. If any Electronic Communication is returned to us as undeliverable, you agree that we may (but are not required to) deliver such communication in paper form to the most recent mailing address you have provided for your account.
- c. By authorizing a credit/debit card payment online, or by requesting Electronic Communications, you confirm that your system meets these requirements, that you have the capability to access and download or print electronic disclosures, and that your email address is current and valid.

### 8. Communications

You may contact NAW at any time for updated billing statements by doing one of the following:

- a. by writing to us at: **Neurologic Associates of Waukesha Attn: Billing Payments Department**  
**1111 Delafield Street, Suite 105, Waukesha WI, 53188**
- b. by calling us at: **262-542-9503 Option #5 for Billing Department**